

# Life Line Service

- [Home](#)
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## Lifeline program

For qualified low-income customers, including those who live on Tribal Lands.

## What is Lifeline?

Lifeline is a federal program that offers a monthly discount to qualified low-income customers. If you qualify for the Lifeline discount, you can save as much as \$9.25 per month on your Air Link bill. You can learn more about Lifeline by visiting: [www.lifelinesupport.org/](http://www.lifelinesupport.org/)

Air Link, as an Eligible Telecommunications Carrier (ETC), is authorized to provide Lifeline-supported services in parts Missouri.

Only eligible customers may enroll in the Lifeline program (see How do I qualify? below), and the program is limited to one discount per household. There are restrictions to the Lifeline program. Please read the sections below.

## How much can I save?

If you qualify for the program, Lifeline can save you up-to \$9.25 a month on your bill.

## Who's eligible?

You may be eligible for Lifeline credits if you have a household income that is at or below 135% of the Federal Poverty Guidelines or if you participate in one of the following programs.

- Medicaid
- Food Stamps (Supplemental Nutrition Assistance Program (SNAP))
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veteran's Pension and Survivor's Pension Benefits

Additionally, if you reside on Tribal lands, you may be eligible to receive Tribal Enhanced Lifeline credits.

## How do I qualify?

Qualifications for the Lifeline discount program are provided on the Lifeline application. Air Link offers Lifeline service in parts Missouri.

You must provide documentation to demonstrate that you are eligible for the Lifeline benefit.

See if you qualify and obtain an application

Are there any restrictions?

Yes, only one Lifeline discount is allowed per household. A household is not permitted to receive Lifeline benefits from multiple providers (for example, if you receive a Lifeline discount on your wireless service, you would not also qualify to receive that discount on your home phone or internet service).

Violation of the one per household rule will result in the subscriber's de-enrollment from the program. Lifeline is a non-transferrable benefit, and the subscriber may not transfer his or her benefit to any other person. You will be required to certify under penalty of perjury that you will comply with this requirement.

Lifeline applicants must provide two proofs of identification and certify under penalty of perjury that they participate in an eligible program. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

A Lifeline customer's residential address must be in an area where Air Link is approved to offer Lifeline service. Lifeline assistance may not be applied retroactively.

The Tribal Link Up assistance cannot be applied to customer facilities or equipment, including the cost of your phone. Link Up assistance may not be applied retroactively.

What are the monthly rate plan options for Lifeline?  
Give Air Link a call at 660.722.4566 to talk about plans.