



100 West Highway 24, Suite C • Salisbury, MO 65281 • 660.722.4566 • support@airlinkrb.com

## Underground Release Agreement

Air Link Rural Broadband (“Air Link”) will be installing fiber optic cables and related equipment on your property.

Before work begins, **Air Link will contact Missouri One Call (811 / “Dig Rite”)**. Their trained technicians will locate and mark **public utility lines only**.

⚠ **Important:** 811 does *not* locate or mark private, homeowner-installed lines. Those are your responsibility to identify and expose.

For more information about what 811 marks and what it does not, please review this official guide: 🖱 [Public vs. Private Utility Lines – Missouri 811 Blog](#)

### What 811 Will Mark

The following **public utility lines** will be located and marked by Missouri One Call:

- Electric line between the electric company’s main line and your electric meter
- Telephone company-owned lines
- Natural gas line to your home
- Any **village or city-maintained** sewer and water lines

### What 811 Will Not Mark

The following **private or homeowner-installed lines** will **not** be marked by Missouri One Call.

It is the property owner’s responsibility to **locate and expose** any of these that exist on the property, **within five (5) business days** of signing this agreement:

- Private electric lines (to sheds, barns, exterior lights, or outlets)
- Propane or fuel oil lines
- Septic or private sewer lines
- Water lines (for hot tubs, animal watering systems, geothermal, etc.)
- Drain tiles or gutter drains
- Outdoor wood furnace lines
- Satellite or other communication wires
- Lawn sprinkler systems



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- Underground dog fences
- Any other buried wires, pipes, or systems installed by the property owner

If unmarked or unexposed lines are damaged during installation, **Air Link is not responsible for those damages.**

#### Repair Costs

- If our fiber is damaged, the **property owner** will be billed for emergency repair labor and materials (up to **\$160 per hour**).
- If damage occurs due to an “**Act of God**” (such as lightning, flooding, or other natural causes), **Air Link will cover those repair costs.**

**⚠ Important: CALL BEFORE YOU DIG!**

If you plan to do **any future digging**—even small projects such as planting trees, landscaping, installing a fence, or putting in a mailbox

**➡ Always call 811 at least three (3) business days before you dig.**

*This free service will help prevent injuries, outages, and costly damage to underground lines.*

#### Acknowledgment

I, (Customer’s Name), understand and agree that:

- Missouri One Call (811) marks only public utilities listed above.
- I am responsible for locating and marking all private or homeowner-installed lines.
- Air Link is not responsible for damage to any underground facilities that are not marked or exposed.

Sign Here: